Providing Effective Financial Aid Assistance to Students from Foster Care and Unaccompanied Homeless Youth:

A Key to Higher Education Access and Success

Version 2.0

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In 2007, the CCCCO established the FYSI Taskforce which included representation from a myriad of national, state, and local agencies and postsecondary education institutions who united in a true collaborative effort. We would like to express our gratitude and appreciation to the FYSI Task Force members for dedicating their time and expertise in developing the FYSI Excerpt of the 2007 FYSI Manual.

This guide was originally developed for California use, and was edited by the National Association of Student Financial Aid Administrators for national distribution. We would like to acknowledge NASFAA's contribution to final editing and design work, which was instrumental to the production of this document.



Special thanks to Casey Family Programs for their generous contribution to the development and dissemination of this publication to the higher education community.

It is our collective hope that these tools will assist Financial Aid Administrators and other student advocates in helping unaccompanied homeless and foster youth pursue their postsecondary education dreams.

# **FYSI Taskforce Members**

Anafe Robinson—Director of Financial Aid, Scholarships and Veterans, Pierce College, Los Angeles County

Barbara Duffield—Policy Director, National Association for the Education of Homeless Children & Youth (NAEHCY)

Gena Eichenberg—Deputy County Counsel, County of Humboldt County Counsel

Gilda Maldonado—Financial Aid Officer, Mesa College, San Diego County

Greg Sanchez—Financial Aid Director, San Diego City College, San Diego County

Jackie Wong—Foster Youth Services Program Coordinator, California Department of Education

JoAnn Bernard—Financial Aid Director, MiraCosta Community College, San Diego County

John Emerson—Postsecondary Education Advisor, Casey Family Programs

Karen Micalizio—Director of Financial Aid and Veterans Services, Butte Community College, Butte County

Kathy McNaught—Assistant Director, ABA Center on Children and the Law

Kim Miles—Financial Aid Director, Pasadena City College, Los Angeles County

Marco De la Garza—Dean of Student Services, Pierce College, Los Angeles County

Michael Copenhaver—Financial Aid Director, Grossmont Community College, San Diego County

Patricia Julianelle—Counsel, National Association for the Education of Homeless Children & Youth (NAEHCY)

Ray Reyes—Financial Aid Director, Cuyamaca Community College, San Diego County

Rhonda Sarmiento—Supervisor, Independent Living Skills, Health and Human Services Agency Child Welfare Services, San Diego County

Rosario Carachure—Recruitment Coordinator for High School Outreach, Pierce College, Los Angeles County

Sheila Millman—Financial Aid Director, LA Harbor College, Los Angeles County

Stacey Peterson—Training Specialist, National Association of Student Financial Aid Administrators (NASFAA)

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# Did you hear that student's story?

I didn't know what to say. What am I supposed to say? I didn't know what to do. Who should I refer her to? How do I help him? Don't we just treat them like any other student?

These were comments and questions I had when I first started assisting students who are former foster youth. Looking back, my naivety about the world of former foster youth and their needs is somewhat embarrassing. Sadly, I now realize that I was not alone. I'm sure these are the same comments and questions many of you and your colleagues had or have now. The majority of higher education institutions in the United States do not have a systematic support system for students from foster care. Resources to provide staff with training or written materials in this highly sensitive area are minimal or nonexistent, and public exposure and support to help these students is few and far between. There are former foster youth in your classrooms now. They are in your offices waiting in line. They need financial support. They need guidance, emotional support, and morale boosters. Sometimes, they even need you to find them. They need to know that people on campus do care that they succeed. They are searching for ways to survive-not only to get through the semester but also to get through life. They need your help! This manual is a resource for helping you understand youth from foster care. We hope it will help you help them.

— Anonymous Financial Aid Director

# Introduction

In 2006, the California Community Colleges Chancellor's Office (CCCCO) recognized a significant number of youth from foster care were struggling to find needed support and assistance in obtaining financial aid. Acknowledging this need, CCCCO sponsored a concerted effort called the Foster Youth Success Initiative (FYSI) to bring issues affecting these youth to the forefront and to improve their ability to access postsecondary education and benefit from the support services that are available but are often unknown to them.

CCCCO's vision and strong leadership sparked this statewide outreach and retention effort to better serve youth currently or formerly in foster care. The goals of this initiative are to improve:

- Access to student services and resources
- Access to academic support
- Retention
- Academic performance
- Completion of units
- Completion of programs and degree
- Transfer rates to baccalaureate institutions

In February 2007, CCCCO launched FYSI with a three-day statewide training where over 100 college representatives were trained on how to work more sensitively with this unique student population. This kick-off also included national, state and local leaders from child welfare, probation, and public and private agencies who contributed to the overall success of this training. These trained college representatives volunteered to become the first foster youth liaisons at their colleges.

For other states interested in creating a similar statewide effort, kickoff trainings such as the one described above have proven to be invaluable in forging new cross sector partnerships that support students successfully transitioning into postsecondary education. Other states such as, Ohio, Washington, Connecticut, Texas, and North Carolina have all held their own statewide kickoff events that have proven beneficial. Today, an ever increasing number of postsecondary institutions across the nation have focused efforts to support this underrepresented student population. To learn more about these programs please review the suggested resources, readings, and tools located at the back of this publication.

Commitment, leadership, and vision are essential to starting an initiative which is evidenced by CCCCO FYSI. FYSI is an unfunded, voluntary effort that continues to evolve, with a reported 6,685 students from foster care identified and served by California Community Colleges during the 2009-2010 school year.

Many California Community Colleges have reported providing the following services:

- Comprehensive guidance and assistance in completing financial aid and other college-related forms
- Personal guidance, counseling, and supplemental support
- Opportunities for youth to engage in college life and develop advocacy and leadership skills
- Transitional support for college entry and university transfer
- Transitional support for future employment
- Limited year-round housing and other basic needs, such as meals, transportation, and health insurance

"We don't know how to identify ourselves after we leave foster care. I didn't go to college for two years because I didn't know anything about financial aid. All I wanted was to go to school. I just didn't have any money."

> —Youth from foster care (formerly homeless), and Humboldt State University Student of the Year

# A Word to the User

Young people who have foster care or homelessness in their background often have no way of breaking free from the cycles of poverty except via success in postsecondary education or training. And yet, it is nearly impossible to secure that postsecondary education when life revolves around the struggle to survive. Rent and food will always take precedence over tuition and books.

Today, the FAFSA's definition of an 'independent student' makes it much easier for students without the support of their birth families to get the help they need to secure financial aid and pursue a postsecondary education.

This publication contains valuable information that will guide financial aid advisors, independent living coordinators, guidance counselors, social workers, and others nationwide in helping youth from foster care and unaccompanied homeless youth successfully complete the FAFSA.

This publication is not intended for youth themselves, although it lists resources that unaccompanied homeless youth or youth from foster care may find helpful.

# Understanding Foster and Unaccompanied Homeless Youth

In this section, an overview explaining the circumstances that have led over 1 million children and youth in the United States to becoming homeless, runaways, and/or being placed in the foster care system. Here, the foster care system is described clearing up misconceptions about foster care placements and also explains how a percentage of foster youth are in probation-supervised placements.

Next, is information on how youth transition out of foster care which includes clarifying the difference between civil emancipation and emancipation from the foster care system. It concludes with an explanation of the connection between homelessness and foster care and how legislative changes are reducing barriers effective with the 2011–2012 academic year.

# **FAFSA Dependency Status Questions**

The heart of this publication is the detailed case examples provided for all six dependency questions. This section was designed with input from NASFAA and Financial Aid leaders who assisted in developing unique case scenarios in response to each question. Using the Application and Verification Guide (AVG), a definition of each potential student population these questions are referring to are listed. There are two pages dedicated to each of these questions, one titled "Quick Reference" and the other "Case Scenarios". Both "Quick Reference" and "Case Scenarios" pages contain the same case examples. The difference between the two is that the "Quick Reference" includes information from the AVG that supports the suggested responses. The "Case Scenarios" provide guidance to those assisting students in answering these questions correctly.

Note: The numbering of the FAFSA questions will likely change every year. This publication is based on the 2011 – 2012 FAFSA. The dependency questions may be listed under different numbers in future editions of the FAFSA.

# Sensitive Approaches to Communication

Students from foster care provided extensive input into developing this portion of this guide. Learn what students find helpful and how to create a more comfortable and welcoming environment when asking questions that may be highly sensitive to students from foster care. This section serves as a tool to help you get the answers you need from students, while asking in a sensitive and unobtrusive manner.

Real life reflections from students from care are provided to help you consider their personal perspectives as they navigate through the college experience. These are integrated throughout each section, helping us all to be considerate when guiding these students to success.

This publication concludes with a glossary of terms containing commonly used acronyms across the Financial Aid and Foster Care systems. Additionally, Casey Family Programs has provided a comprehensive list of recommended readings and resources on improving higher education outcomes for youth from foster care. If you are interested in learning more about the challenges these youth face, you will find a wealth of information in these resources.

The role one plays in assisting foster youth and unaccompanied homeless youth in obtaining financial aid to continue their education beyond high school cannot be overlooked.

We are grateful for your attention to this information.

# **Sample Tools**

We recommend checking to see if your state has tools available for financial aid administrators who are trying to help youth from foster care and unaccompanied homeless youth get financial aid. Several web-based tools are available in California. These may be helpful sources of information. They may also serve as models for those who wish to set up similar tools in other states.

Those of you outside of the financial aid field would also find these tools and resources to be invaluable in supporting your work with these students.

We also encourage you to explore resources and tools mentioned below that may exist at colleges, universities, and through national or statewide efforts tailored specifically for foster and unaccompanied homeless youth. For information on other efforts review our selected readings and resources listed at the end of this publication.

Take advantage of the tools and resources available on the California Community Colleges Chancellor's Office website as these materials were uniquely designed to assist students being successful.

Below you will find information originally developed for the California Community College system to aid foster youth in their educational journey. However, much of the information is transferable to other states throughout the country.

# **CCCCO** Website:

To navigate to this page, go to the California Community College Chancellor's Office website at **www.cccco.edu** and enter FYSI in the search box.

The FYSI webpage was established to serve as means for accessing information created to support college representatives and the many others working with foster youth; it provides the following information:

- 2008 FYSI Manual
- FYSI Resource Guide
- FYSI Student Success Orientation Framework Overview
- FYSI Toolkit
- FYSI Brochure
- FYSI Outreach PowerPoint
- Directory of all college FYSI Liaisons/contacts, listed by college and region

"I think it's mostly a matter of respect. That and financial aid staff being fully informed about what foster care means instead of only knowing vague bits and pieces of the system."

—Youth from foster care

# **FYSI Listserv:**

The **FYSI Partners listserv** is an open dialog, public, e-mail discussion list to be used by Foster Youth Success Initiative Liaisons, community partners, and youth from foster care. Please add the list address, FYSIPARTNERS@ LISTSERV.CCCNEXT.NET, and the listserv administration address, LISTSERV@LISTSERV.CCCNEXT.NET, to your approved sender list.

Please remember that this listserv is a two-way system, and when you reply to an e-mail, it goes to all subscribers. To send a message to everyone subscribed to the list, address an e-mail to FYSIPARTNERS@LISTSERV.CCCNEXT.NET

If you are not subscribed to the list, the FYSI Partners listserv will then send a confirmation request to the sender's e-mail address, usually a simple e-mail message with a link for confirmation. Follow the instructions in the e-mail to confirm the posting, and your original message will be sent to the list.

If you would like to subscribe to the listserv, send an e-mail to LISTSERV@LISTSERV.CCCNEXT.NET and put SUBSCRIBE FYSIPARTNERS in the body of a blank, non-HTML e-mail. No subject or signatures, please! The FYSI Listserv is available to anyone who is interested in joining.

"I have been to so many schools in my life that I can't count them, or even remember their names. I have lived in so many homes and shelters. Just in this past year, I have lived in twelve different homes. I have lived with classmates, teachers, friends, and strangers. Anybody who would accept me was better than the street.... I have always dreamed of being free. I want the freedom to know where I am going to sleep, the freedom to know where my belongings are, and the freedom to know that I won't be asked to leave in the morning or the end of the week. Free like a bird—and being an educator is going to allow me to be free and to help others find that freedom as well."

— Youth from Foster care

# Understanding Unaccompanied Homeless Youth and Foster Youth

# **Unaccompanied Homeless and Foster Youth**

Nationwide, between 1.6 and 1.7 million youth run away from their homes each year. Generally, youth leave home due to severe dysfunction in their families, including circumstances that put their safety and well-being at risk.<sup>1</sup> Other young people are forced out of their homes by parents who disapprove of their sexual orientation or pregnancy.<sup>2</sup> Due to their circumstances, fewer than half of unaccompanied youth are considered to have a realistic prospect of family reunification.<sup>3</sup> These unaccompanied youth have been abandoned by their parents, have run away from their homes, or have been forced to leave their homes. They are no longer being cared for by their parents.

Unaccompanied youth live in a variety of temporary situations, including but not limited to:

- Shelters
- Homes of friends or relatives
- Cars
- Campgrounds
- Public parks
- Abandoned buildings
- Bus or train stations
- Motels

Postsecondary education and training offers students experiencing homelessness the best hope for escaping poverty and homelessness as adults. Due to their severe poverty, homeless students are extremely unlikely to be able to access higher education without federal and state student aid. The Free Application for Federal Student Aid (FAFSA) requires most students to provide financial information from their parents in order to determine student eligibility for aid; the application also requires a parental signature. While these are logical requirements for most applicants, they create insurmountable barriers for unaccompanied homeless youth, whose parents are unavailable or are unwilling to provide this information.

<sup>2</sup> For example, 20 to 40% of homeless youth in one study identified themselves as gay, lesbian, bisexual and/or transgender, compared to only 3-5% of the overall population. The National Gay and Lesbian Task Force and the National Coalition for the Homeless (2007). Lesbian, gay, bisexual and transgender youth: An epidemic of homelessness. Washington DC: Authors. 10% of currently homeless female teenagers are pregnant. (Toro, 2007.) Over 50% of youth in shelters and on the streets have reported that their parents either told them to leave or knew they were leaving but did not care. Greene (1993).

<sup>3</sup> Robertson & Toro, 1999.

<sup>1</sup> Toro, P., et al. (2007). "Homeless youth in the United States: Recent research findings and intervention approaches." Toward Understanding Homelessness: The 2007 National Symposium on Homelessness Research. Washington, DC: U.S. Dept. of Health and Human Services. Physical and sexual abuse in the home is common, as studies of unaccompanied homeless youth have found that 20 to 50% were sexually abused in their homes, while 40 to 60% were physically abused. Robertson, M. & Toro, P. (1999). "Homeless youth: Research, intervention, and policy." Practical Lessons: The 1998 National Symposium on Homelessness Research. Washington, DC: U.S. Dept. of Housing and Urban Development. See also MacLean, M.G., Embry, L.E. & Cauce, A.M. (1999). Homeless adolescents' paths to separation from family: Comparison of family characteristics, psychological adjustment, and victimization. *Journal of Community Psychology*, 27(2), 179-187. Parental drug use or alcoholism and conflicts with stepparents or partners also provoke youth to run away from home. (Toro, 2007.) Over two-thirds of callers to Runaway Hotline report that at least one of their parents abuses drugs or alcohol. In a survey of unaccompanied homeless youth in California, over half felt that being homeless was as fae as or safer than being at home. Bernstein, N. & Foster, L.K. (2008). *Voices from the Street: A Survey of Homeless Youth by Their Peers*. Sacramento, CA: California Research Bureau.

The College Cost Reduction and Access Act (CCRAA) of 2007 (P.L. 110-84), eliminated this barrier for unaccompanied homeless youth applying for aid. The CCRAA expanded the definition of "independent student" to include unaccompanied homeless youth and youth who are unaccompanied, at risk of homelessness, and selfsupporting. Verification of the youth's situation must be made by one of the following:

- A Financial Aid Administrator (FAA)
- A McKinney-Vento Act school district liaison<sup>4</sup>
- A U.S. Department of Housing and Urban Development homeless assistance program director or their designee
- A Runaway and Homeless Youth Act program director or their designee

# How Youth Enter the Foster Care/Dependency System

The story often begins with an anonymous call to a childabuse hotline alleging mistreatment of a youth under age 18. A social worker or police officer is dispatched to investigate. If evidence of abuse, neglect, and/or abandonment is found, the state's child welfare or child protective services agency may petition the juvenile court to authorize removing the youth from his/her home. This happens when the social worker feels the youth needs the protection of the court. (The name of the child welfare agency is different in each state.) Once the youth is declared a dependent of the court, parents have anywhere from 6 to 18 months to reunify with their youth in most situations. *Reunify* is the term used for a reuniting of the family. Youth who are removed from their homes are under the care and custody of the state. They may be placed into any one of the following types of settings:

- 1. The home of a noncustodial parent
- 2. The approved home of a relative
- 3. The approved home of a non-relative extended family member (such as a family friend)
- 4. A foster home
- 5. A group home
- 6. A tribal foster home or other placement under the federal Indian Child Welfare Act

These are the typical circumstances through which a youth becomes a dependent of the court. The state then becomes legally responsible for the youth; the youth is said to be in foster care. In 2007, there were almost 500,000 children and youth in foster care nationwide at any given time; over 783,000 children and youth were served by the foster care system.<sup>5</sup>

Following is the federal definition of foster care provided in the Code of Federal Regulations at 45 CFR §1355.20:

Foster care means 24-hour substitute care for children placed away from their parents or guardians and for whom the State has placement and care responsibility. This includes, but is not limited to, placements in foster family homes, foster homes of relatives, group homes, emergency shelters, residential facilities, child care institutions, and pre-adoptive homes. A child is in foster care in accordance with this definition regardless of whether the foster care facility is licensed and payments are made by the state or local agency for the care of the child, whether adoption subsidy payments are being made prior to the finalization of an adoption, or whether there is federal matching of any payments that are made.

<sup>&</sup>lt;sup>4</sup> Under the Family Educational Rights and Privacy Act (FERPA), schools may disclose educational records for financial aid purposes without parental consent. 34 C.F.R. §99.31(a)(4). This includes verifying that a youth is homeless and unaccompanied.

<sup>&</sup>lt;sup>5</sup> U.S. Department of Health and Human Services Administration for Children and Families. Trends in Foster Care and Adoption—FY 2002-FY 2007. Retrieved September 16, 2009, from http://www.acf.hhs.gov/programs/cb/stats\_research/afcars/trends.htm

"Youth living in our foster care system have the potential to triumph over difficult childhoods and become the community leaders of our future. They may invent the next Microsoft in someone's garage, find the cure for a terminal disease, or serve in the highest courts in our land—but none of this will be possible if they are at risk for educational failure. Foster youth deserve the best start in life that we can provide. To do less would be to turn our backs on the future and the young people who ask only for a chance to achieve their potential."

—Miriam Krinsky, Former Executive Director, Children's Law Center of Los Angeles



This federal regulation provides examples of some types of out-of-home placements that would qualify an applicant as a ward of the court for the purposes of the FAFSA and for receiving Federal Student Aid (FSA). Dependent or delinquent youth who are placed by the court into an outof-home placement are considered "wards" for these purposes.

Youth who on or after age 13 were court dependents, and placed in out-of-home care as described in the federal definition of foster care, should mark "yes" on the FAFSA in answer to the question, "At any time since you turned age 13, were both your parents deceased, were you in foster care or were you a dependent or ward of the court?"<sup>6</sup>

# How Youth Enter the Probation/Delinquency System

Some states have statistics available on how many youth are in probation-supervised foster care placements. In California, for example, there were 86,000 youth in foster care in 2007, of whom 10,630 were in a probation-supervised foster care placement.<sup>7</sup>

Youth enter the delinquency system because they are alleged to have committed a criminal offense. After an arrest, youth may be referred for evaluation to determine whether the matter can be handled informally. If not, the matter will probably be referred to the District Attorney's (DA) office. The youth may then have to go to Juvenile Court to face the allegations. If the Juvenile Court determines that the allegations are true, the court may place him or her on probation. Youth under the jurisdiction of probation are sometimes referred to as delinquent.

The majority of youth placed on probation remain in their homes under the care and custody of their parents. Sometimes, though, the court determines that the most appropriate way to hold the youth accountable for their crime and to prevent future violations of the law is to place the youth in an incarceration setting like Juvenile Hall, Juvenile Ranch, or Probation Camp.

Under certain circumstances, however, the court finds that a youth under the supervision of probation cannot be returned home because to do so would be contrary to the youth's welfare. (The court may make similar findings for court dependents who may be subject to abuse or neglect.) If the crime does not warrant placing the youth into an incarceration setting, then the youth may be under the jurisdiction of probation and placed in foster care or a group home.

As with youth in foster care, youth who are on probation and are placed in out-of-home care on or after their 13th birthday as described in the federal definition of foster care should mark "yes" on the FAFSA in answer to the question "At any time since you turned age 13, were both your parents deceased, were you in foster care or were you a dependent or ward of the court?"

In some cases, a youth may appear to be both a dependent of the court and a delinquent under the applicable statues. In these cases, the court may hold a hearing to decide which system should have primary responsibility for the youth's care. Regardless of whether an applicant is a dependent, a delinquent, or a dual-status youth, the youth should answer "yes" to the ward of the court question on the FAFSA if, at or after age 13, he or she is in an out-of-home placement that falls within the federal definition of foster care, such as a foster home, group home, a relative's home, etc.

# Transition Out of Foster Care/ Termination of a Juvenile Court Case

A juvenile court case can be terminated in several ways. First, a foster youth may be returned to the custody of his or her parents or he or she may be adopted. If the youth was returned to the custody of his or her parents or legally adopted before age 13, the youth should answer "no" to the ward of the court question on the FAFSA and should provide financial information concerning his or her birth or adoptive parents.

Second, a foster youth may be placed in a legal guardianship, either with a relative or with a non-relative such as a foster parent or family friend. Some of these youth may still have an open case and a social worker; others' cases may have been closed long ago. Regardless of whether the guardianship is with a relative or nonrelative, or whether the child welfare case is open or closed, these youth should answer "yes" to the legal guardianship question on the FAFSA if they are in a legal guardianship or were in one when they reached the age of majority. (For youth who were living in a different state when they reached the age of majority, the guardianship would have to have been adjudicated by a court in the state they were legally residing in at that time.)

<sup>&</sup>lt;sup>6</sup> Question 52 in 2011-12 Free Application for Federal Student Aid, U.S. Department of Education. (2011). Washington, DC: Author. P.5.

<sup>&</sup>lt;sup>7</sup> Needell, B., Webster, D., Armijo, M., Lee, S., Cuccaro-Alamin, S., Shaw, T., Dawson, W., Piccus, W., Magruder, J., Exel, M., Smith, J., Dunn, A., Frerer, K., Putnam Hornstein, E., & Ataie, Y. (Jan. 2005). Probation Supervised Foster Care Highlights from CWS/CMS. Retrieved September 1, 2006, from http://cssr.berkeley.edu/CWSCMSreports/Highlights/data/CWsupervisedFC\_Q2\_06.pdf

Third, a youth may remain in a foster home or group home until he or she "ages out" of foster care and the juvenile court case is closed, which may occur anytime the youth is between age 18 and 21. Nationwide, 20,000 youth or more age out of the foster care system every year.<sup>8</sup> These youth should answer "yes" to the ward of the court question on the FAFSA because they were in foster care at or after the age of 13. It is of interest to note that, when foster youth exit the foster care system because they have reached legal age, it can be referred to as "emancipating" from the system. This is not to be confused with civil emancipation.

# **Defining Emancipation**

Civil emancipation takes place when a person under age 18 voluntarily goes to court and is legally released from the custody and care of his or her parents. Civil emancipation is typically used by youth not in foster care who have moved out of their parents' homes, have the skills to live on their own, have a job and an apartment, and want to be able to sign their own lease, car loan, etc. Child actor Macaulay Culkin brought national media attention to this issue by using civil emancipation to gain control of his own finances. Beginning with the 2009–2010 academic year, a question regarding [civil] emancipation was added to the FAFSA and is addressed in the FAFSA Dependency Questions section of this publication.

# Homelessness and Foster Care: What's the Connection?

Section 725 of the McKinney-Vento Homeless Assistance Act defines a homeless child or youth as children and youth who lack a fixed, regular, and adequate nighttime residence.<sup>9</sup>

The correlation between homelessness and foster care is overwhelming. Children and youth may enter the foster care system because the family is experiencing homelessness. However, the overlap does not stop there. All too often youth age out of foster care into homelessness, or may become homeless from running away from foster care placements. (The desire to reconnect with siblings and family is one possible motivation for running away from a foster care placement.)

Statistics reveal the following:

- Twenty-two percent of homeless children are put into foster care and stay in care longer.
- Thirty percent of children in foster care could return home if their parents had access to housing.
- Approximately 27 percent of homeless adults and 41 percent of homeless youth report a history of foster care.
- There is a lack of placements for older youth.
- Youth run away from placements to avoid the system.
- Twenty-five percent of youth "aging out" of foster care experience homelessness.<sup>10</sup>

Why is this important for Financial Aid Administrators? The College Cost Reduction and Access Act (CCRAA) and the Higher Education Opportunity Act (HEOA) include a definition of homelessness that matches the definition of homelessness in McKinney-Vento. The independent student definition is expanded to include homeless youth. This change helps reduce barriers to higher education and thereby increases the chances for future success of these youth.

9 42 U.S.C. 1087vv(d)(1)(H).

<sup>&</sup>lt;sup>8</sup> Gardner, D. (2008). Youth Aging Out of Foster Care: Identifying Strategies and Best Practices. Washington, DC: National Association of Counties. Retrieved September 19, 2009, from http://www.naco.org/Content/ContentGroups/Issue\_Briefs/IB-YouthAgingoutofFoster-2008.pdf; Courtney, M. (2005). Youth Aging Out of Foster Care. (Policy Brief.) Philadelphia, PA: MacArthur Foundation Research Network on Transitions to Adulthood and Public Policy. Retrieved September 19, 2009, from http://www.transad.pop.upenn.edu/downloads/courtney-foster%20care.pdf

<sup>&</sup>lt;sup>10</sup> Duffield, B. (2009). Why Are Youth Homeless and On Their Own? [unpublished PowerPoint slides].

# **FAFSA Dependency Status Questions**

# Questions 52-57 of the 2011-2012 FAFSA

The College Cost Reduction and Access Act (CCRAA) of 2007 made significant changes to the Free Application for Federal Student Aid (FAFSA). Among other things, it improved access to financial aid for students who are orphans, in foster care, emancipated, in legal guardianship, and/or unaccompanied homeless youth. The FAFSA changes became effective in January 2009 for the 2009–10 award year. This section addresses the changes related to these student populations.

This publication provides several tools relating to these students. In addition to the section on understanding homeless and foster youth, Quick Reference pages and Case Scenarios appear below to provide guidance in a number of situations. There is also a section on sensitive communication.

The 2011-12 Application and Verification Guide (AVG), which is one volume of the Federal Student Aid (FSA) Handbook, provides the following definitions for the above mentioned student populations:

- Youth—A student who is 21 years old or younger, or still enrolled in high school as of the date he or she signs the FAFSA.
- Orphan—A student whose parents are both deceased.
- Foster Youth or Ward of the Court—A student who, at any time since the age of 13, was a foster child or a dependent/ward of the court.
- Emancipated—The status of a youth legally released from control of their parent or guardian by a court in their state of legal residence.
- Legal Guardianship—A legal relationship in which a student has a guardian that was appointed by the court in the student's state of legal residence.
- Homeless Youth
- o At risk of being homeless—The term used when a student's housing may cease to be fixed, regular, and adequate.
- o Homeless—The term used when a student lacks fixed, regular, and adequate housing.
- o Self-supporting—The term used when a student pays for his own living expenses, including fixed, regular, and adequate housing.
- o Unaccompanied—The term used when a student is not living in the physical custody of a parent or legal guardian.<sup>11</sup>
- o Older than 21 but not yet 24—Students who are older than 21 but not yet 24 and who, if not for their age, would be considered an unaccompanied, self-supporting youth at risk of being homeless, might qualify for a dependency override under Professional Judgment.

The AVG states that a Financial Aid Administrator is "not required to verify the answers to the homeless youth questions unless you have conflicting information. A documented phone call with, or a written statement from, one of the relevant authorities is sufficient verification."

As mentioned, this publication provides Quick Reference pages and Case Scenarios. These sections provide guidance for decision making in an easy-to-follow format.

1. Quick Reference: These tools are comprehensive. They include the related FAFSA question and question number for reference along with pertinent guidance or related instructions from the US Department of Education (ED), FAFSA, NASFAA, the Application and Verification Guide of the FSA Handbook, and HUD. The case examples used in the reference tools are also provided in the case scenario tools. The aim of the reference tools is to provide more comprehensive guidance to financial aid staff in relation to the questions referenced.

Green Text = Students who would answer "yes" to the related FAFSA question.

Red Text = Students who would answer "no" to the related FAFSA question.

2. Case Scenarios: These tools are brief. The aim of the case scenarios tool is to provide very brief guidance for staff in the financial aid office to use when assisting a student with the particular FAFSA question. They include only the pertinent FAFSA questions, related question numbers for reference with example situations. The case scenarios provide examples of situations as they relate to the FAFSA dependency status questions.

Green Text = Students who would answer "yes" to the related FAFSA question.

Red Text = Students who would answer "no" to the related FAFSA question.

<sup>11</sup> U.S. Department of Education. (2011). 2011-12 FSA Handbook Application and Verification Guide. Washington, DC: Author. P. 26.

# **Quick Reference:**

At any time since you turned age 13, were both of your parents deceased, were you in foster care, or were you a dependent/ward of the Court? Ouestion #52 (for the 2011-2012 FAFSA)

# Part A: Deceased Parents Case Scenarios

According to the 2011-12 FSA Application and Verification Guide (AVG), a student age 13 or older who is or was an **orphan** (meaning both the student's parents are deceased) is independent for the purposes of Title IV financial aid, even if the student was subsequently adopted. Please note the condition "age 13 or older" now applies. Thus, if a student was orphaned but adopted prior to age 13, the student must answer "no" to question 52.

#### Scenario A

Caylee's parents died in a car accident when she was 9 years old. She went to live with her aunt. The aunt was granted guardianship of Caylee.

Caylee should answer "yes" because both of her parents are deceased and she has not been adopted.

## Scenario B

Jon's parents died when he was 11. His grandparents adopted him at age 12.

John must answer "no" because, although his birth parents died, he was adopted before age 13. He is therefore a dependent of his adoptive parents.

#### Scenario C

Siesha's father died from an overdose when she was 2. Her mother passed away when she was 16. Siesha was then adopted by her aunt.

Siesha should answer "yes" because both parents are deceased and she was adopted after age 13.

# Part B: Foster Care Case Scenarios

The 2011-12 FSA AVG indicates that a student who was at any time since the age of 13 a **foster child** or a **dependent/ward of the court** is independent, for the purposes of Title IV financial aid, even if her status changed later.<sup>12</sup> A foster parent or a legal guardian is not treated as a parent for FSA purposes.<sup>13</sup> When a dependency court creates a guardianship over a dependent child and "closes the court case," the court still retains jurisdiction over the child. This is true even when the court-appointed legal guardian is not a relative. The child is therefore a ward of the court for purposes of the FAFSA. See CA Welfare and Institution Code §§ 366.3 and 366.4. Note: See your state welfare and institution's regulatory guidelines for applicable codes.

#### Scenario D

Scott lived with foster parents from age 8 until he was 18. He was kicked out after he graduated and went to live with his mother.

Scott should answer "yes" as he was still in foster care at age 13.

#### Scenario E

Tammy was abused by her father and placed in foster care, living in a group home from age 10 to 15. Then she went to live with her aunt and uncle.

Tammy should answer "yes" as she was still in foster care at age 13.

#### Scenario F

Carrie was in foster care from age 10 to 12. She reunified with her mother and lived with her since.

Carrie must answer "no" as she was not in foster care at age 13.

12 U.S. Department of Education. (2011). 2011-12 FSA Handbook Application and Verification Guide. Washington, DC: Author. P 23.

<sup>13</sup> U.S. Department of Education. (2011). 2011-12 FSA Handbook Application and Verification Guide. Washington, DC: Author. P 25.

# **Case Scenario:**

At any time since you turned age 13, were both of your parents deceased, were you in foster care, or were you a dependent/ward of the Court?

Question #52 (for the 2011-2012 FAFSA)

Question #52 covers two different types of students: orphans, and foster youth or wards of the court. As a result, this question and the corresponding guidance and case scenarios have been broken down into two parts. Part A addresses orphans and part B addresses foster youth. For further clarification, all case scenarios are color-coded as follows:

Green Text = Students who would be able to answer "yes" to the related FAFSA question. For question 52 Part B, Green also indicates students who are in foster care who would be able to answer "yes" to question 52.

Red Text = Students who would answer "no" to the related FAFSA question. For question 52 part B, red also indicates students who are on probation and should answer "no" to question 52.

Blue Text = Students who for purposes of question 52 part B have "dual status" meaning foster care and probation and should answer "yes" to question 52.

# Both Parents Deceased Case Scenarios (Q #52 Part A)

#### Scenario A

Caylee's parents died in a car accident when she was 9 years old. She went to live with her aunt. The aunt was granted guardianship of Caylee when she was 10 years old.

Caylee should answer "yes" because both of her parents are deceased and she has not been adopted.

#### Scenario B

Jon's parents died when he was 11. His grandparents adopted him at age 12.

John must answer "no" because, although his birth parents died, he was adopted before age 13 and has adoptive parents.

#### Scenario C

Siesha's father died from an overdose when she was 2. Her mother passed away when she was 16. Siesha was then adopted by her aunt.

Siesha should answer "yes" because both of her parents are deceased and she was adopted after age 13.

#### Scenario G

Peter was adopted as an infant. His adoptive parents died when he was 16.

Peter should answer "yes" because he is an orphan since both his adoptive parents are deceased.

# FOSTER YOUTH\*

# Scenario H

Ana was in a foster home until she was adopted at age 8.

She is NOT a D/W of the Court for the purposes of FAFSA because she was adopted before age 13.

# Scenario I

Beatrice was a dependent of the Court and adopted at age 15.

She is a D/W of the Court for the purposes of FAFSA because she was still in foster care at age 13.

# Scenario J

Candace was in foster care from age 3 to 15, at which time she reunified with her parents.

She is a D/W of the Court for the purposes of FAFSA because she was still in foster care at age 13.

# **DUAL STATUS**

# Scenario K

Ernesto is in foster care. At age 16 he is arrested for vandalism at school. A delinquency petition is filed. Ernesto is placed in a group home but is also considered a delinquent youth and is on probation. He is therefore a D/W the Court for the purposes of FAFSA because he remains in foster care.

# Scenario L

Diane has been in foster care since she was 8 years old. At 15½ she damages foster home property and is arrested. On her release from Probation Camp, she is placed in a group home until her 19th birthday.

She is a D/W the Court for the purposes of FAFSA because she remains in foster care.

# Scenario M

Harry, age 16, lives at home with his mom and stepdad. Harry and his stepdad get in a fight. They call the police saying Harry attacked the stepdad, and Harry is taken to Juvenile Hall. On his release from Juvenile Hall he is placed on probation.

His mother refuses to take him back and thus has abandoned him. There are no relatives or friends able to take him, so Harry is placed in a foster home. He is now a D/W of the Court for the purposes of FAFSA because he is now in foster care.

# **YOUTH ON PROBATION**

# Scenario N

Greg gets into a fight at school and hits a classmate. He is arrested and placed on probation. He remains at home with his mother.

He is NOT a Ward of the Court for the purposes of FAFSA because his parents retain custody.

# Scenario O

Fran, a 16-year-old living at home with her parents, commits an offense that causes the Juvenile Court to declare her a delinquent youth and place her on probation.

The Court determines that it's contrary to Fran's interest to return home at this time and places her in a group home. She is now a D/W of the Court for the purposes of FAFSA because she is placed in a group home which is a type of foster care placement.

# **Quick Reference:**

# As determined by a court in your state of legal residence, are you or were you an emancipated minor?

# Question #53 (for the 2011-2012 FAFSA)

According to the 2011–12 FSA Application and Verification Guide (AVG), students are independent if they are, or were when they turned 18, emancipated minors (released from control of their parent or guardian).<sup>14</sup> In addition the AVG states that if a student is living with grandparents or other relatives, their data should not be reported on the FAFSA as parental data unless they have legally adopted the student.<sup>15</sup>

U.S. Department of Education guidance indicates the student must have a court order from their state of legal residence stating they were emancipated before attaining the age of adulthood in their state.

# **Emancipated Minor Case Scenarios**

## Scenario P

At age 16, Treyshawn was living with friends and working at Target. He emancipated from his parents and has copies of the emancipation documents. At age 17 he went to live with his grandparents.

Treyshawn should answer "yes" because he has documentation that he was emancipated regardless of whom he lives with.

# Scenario Q

Amber ran away from home when she was 17. She applied to emancipate and it was granted at a court in Illinois. She since moved to California.

Amber can answer "yes" because she emancipated in the state that was her legal state of residence at the time.

#### Scenario R

Zack applied to emancipate when he was 17. The Judge required him to get a job before he would approve the order. Zack failed to get a job before he turned 18.

Zack must answer "no" because the order was not yet in effect when he reached age 18.

## Scenario S

Christina became pregnant at 16 and was kicked out of her house. She had the baby when she was 17. The baby's father is supporting the baby. Christina applied for emancipation, and it was granted by the court.

Christina can answer "yes" if she has copies of her emancipation documents.

<sup>14</sup> U.S.Department of Education. (2011). 2011-12 FSA Handbook Application and Verification Guide. Washington, DC: Author. P 23.
 <sup>15</sup> U.S.Department of Education. (2011). 2011-12 FSA Handbook Application and Verification Guide. Washington, DC: Author. P 25.

# **Case Scenarios:**

As determined by a court in your state of legal residence, are you or were you an emancipated minor?

Question #53 (for the 2011-2012 FAFSA)

# **Emancipated Minor Case Scenarios**

## Scenario P

At age 16, Treyshawn was living with friends and working at Target. He emancipated from his parents and has copies of the emancipation documents. At age 17 he went to live with his grandparents.

Treyshawn should answer "yes" because he has documentation that he was emancipated regardless of whom he lives with.

#### Scenario Q

Amber ran away from home when she was 17. She applied to emancipate and it was granted at a court in Illinois. She since moved to California.

Amber can answer "yes" because she emancipated in the state that was her legal state of residence at the time.

#### Scenario R

Zack applied to emancipate when he was 17. The Judge required him to get a job before he would approve the order. Zack failed to get a job before he turned 18.

Zack must answer "no" because the order was not yet in effect when he reached age 18.

#### Scenario S

Christina became pregnant at 16 and was kicked out of her house. She had the baby when she was 17. The baby's father is supporting the baby. Christina applied for emancipation, and it was granted by the court.

Christina can answer "yes" if she has copies of her emancipation documents from her legal state of residence.

# **Quick Reference:**

# As determined by a court in your legal state of residence, are you or were you in legal guardianship?

Question #54 (for the 2011-2012 FAFSA)

According to the 2011–12 FSA Application and Verification Guide (AVG), a foster parent or a legal guardian is not treated as a parent for FSA purposes. In addition the AVG states, "If he is now, or was when he became an adult, an emancipated minor or in legal guardianship, he is independent."<sup>16</sup>

U.S. Department of Education guidance indicates the student must have a copy of the guardianship court order from their state of legal residence. If the court order is at any time no longer in effect prior to the student reaching the age of majority in his or her state of legal residence, the student must apply as a dependent student. For example, the age of majority may differ by state; in California it is age 18.

# **Guardianship Case Scenarios**

## Scenario T

Alvin was removed from his parents' home and placed in foster care when he was 5 years old due to abuse, neglect, or abandonment. He never reunifies with his parents and the Court creates a legal guardianship with his Aunt Tracy when Alvin turns 8. The court keeps Alvin's court case open until his 19th birthday.

Alvin should answer "yes" because he remains under guardianship.

## Scenario U

Carl was removed from his parents and placed with a non-relative caregiver (a family friend or foster parent). He doesn't reunify with his parents. The court created a legal guardianship when Carl turned 16. The court kept Carl's case open until his 19th birthday.

Carl should answer "yes" because he remains in guardianship.

## Scenario V

When Donna was 16, her mother took a job in China for 2 years. Donna's mother went to court to set up a guardianship so Donna could stay with her grandmother and the grandmother could make health and education decisions for Donna while the mother was living abroad. Donna's mother provides financial support for her.

Donna would answer "yes" if the guardianship is still in force when she completes the FAFSA or if it was still in force when she reached the age of majority in her state.

## Scenario W

The court removes Ray from the care of his parents when he was 9 years old due to neglect. The court takes custody of Ray. Ray's parents fail to complete their case plan to reunify with him. The court grants Ray's grandmother legal guardianship when he is 11. When Ray is 12, his mother gets her life together and petitions the court for custody. She wins and the guardianship is terminated.

Because Ray is back in his mother's custody before age 13, he would answer "no."

# Scenario X

Elaine's parents ask a family friend, to take care of her because both parents recently lost their jobs and are at risk of being homeless. Elaine goes to live with the family friend, and her parents provide a letter authorizing them to make health and education decisions for Elaine.

Since Elaine does not have a court order, she must answer "no."

However, Elaine should be referred to the FAA. The FAA must make a determination. For this example, the FAA could make a determination the student is "at risk of being homeless."

<sup>16</sup> U.S.Department of Education. (2011). 2011-12 FSA Handbook Application and Verification Guide. Washington, DC: Author. P 23.

# **Case Scenarios:**

As determined by a court in your legal state of residence, are you or were you in legal guardianship?

Question #54 (for the 2011-2012 FAFSA)

# **Guardianship Case Scenarios**

# Scenario T

Alvin was removed from his parents' home and placed in foster care when he was 5 years old due to abuse, neglect, or abandonment. He never reunifies with his parents and the court creates a legal guardianship with his Aunt Tracy when Alvin turns 8. The court keeps Alvin's court case open until his 19th birthday.

Alvin should answer "yes" because he remains under guardianship until age 19.

# Scenario U

Carl was removed from his parents and placed with a non-relative caregiver (a family friend or foster parent). He doesn't reunify with his parents. The court created a legal guardianship when Carl turned 16. The court kept Carl's case open until his 19th birthday.

Carl should answer "yes" because he remains in guardianship until his 19th birthday.

## Scenario V

When Donna was 16, her mom took a job in China for 2 years. Donna's mother went to court to set up a guardianship so Donna could stay with her grandmother and the grandmother could make health and education decisions for Donna while the mother was living abroad. Donna's mother provides financial support for her.

Donna would answer "yes" if the guardianship is still in force when she completes the FAFSA or if it was still in force when she reached the age of majority in her state.

## Scenario W

The court removes Ray from the care of his parents when he was 9 years old due to neglect. The court takes custody of Ray. Ray's parents fail to complete their case plan to reunify with him. The Court grants Ray's grandmother legal guardianship when he is 11. When Ray is 12, his mother gets her life together and petitions the court for custody. She wins and the guardianship is terminated.

Because Ray is back in his mother's custody would answer "no."

# Scenario X

Elaine's parents ask a family friend, to take care of her because both parents recently lost their jobs and are at risk of being homeless. Elaine goes to live with the family friend, and her parents provide a letter authority to make health and education decisions for Elaine.

Elaine must answer "no" because she is not in a legal guardianship adjudicated by a court.

However, Elaine should be referred to the FAA. The FAA must make a determination. For this example, the FAA could make a determination the student is "at risk of being homeless."

# **Quick Reference:**

# At any time on or after July 1, 2010, did your high school or school district homeless liaison determine that you were an unaccompanied youth who was homeless?

# Question #55 (for the 2011-2012 FAFSA)

For questions 55 through 57, the U.S. Department of Education defines the following terms (as included in NASFAA guidance) for helping foster youth and wards of the court:

- Youth—A student age 21 or under or still enrolled in high school on the date he or she signs the FAFSA.
- Unaccompanied—The term used for a student who is not living in the physical custody of a parent or guardian.
- Homeless—The term used for a student who lacks fixed, regular, and adequate housing. This includes living in shelters, motels, cars, or temporarily living with other people or in dorms when the student has nowhere else to go.

In addition, for Questions 55 through 57, the 2011–12 FSA Application and Verification Guide (AVG) states that, if a student reports he is homeless and no written documentation is available, a Financial Aid administrator (FAA) must make a determination whether or not the student is an unaccompanied youth who is either homeless or is self-supporting and at risk of being homeless. The FAA should conduct and document an in-person interview when making this determination. A tool to help the FAA make this determination ("Determining Eligibility for Rights and Services under the McKinney-Vento Act") is available at http://www.serve.org/nche/downloads/briefs/det\_elig.pdf.

Note: Making such a determination is not considered a dependency override or an exercise of professional judgment.<sup>17</sup>

# Unaccompanied Homeless Youth Case Scenarios (High School)

#### Scenario Y

Brooke is kicked out of home at age 17 and stays with a friend. After several months, her friend's mother informs the school. In September of 2010, the school counselor spoke with Brooke's mom, who is not willing to let her come back home. The school determines Brooke is an unaccompanied youth.

Brooke may answer "yes" as the School District Homeless Liaison can verify she is an "unaccompanied" youth after July 1, 2010.

## Scenario Z

Jarrett is age 16. He regularly gets into physical confrontations with his father. He leaves his home and starts sleeping on his older brother's couch. He starts working at a Subway and continues to stay with his older brother until he graduates from high school. Neither of the young men speak to their parents nor asks anyone for help.

Jarrett does not have a determination from his school. He must technically answer "no" to question 58 because he does not have verification.

However, Jarrett should be referred to the FAA. The FAA must make a determination. In this example, the FAA could make a determination that the student is an unaccompanied youth who is either homeless or is "self-supporting and at risk of being homeless." Because Jarrett is still on the couch, the living situation is very possibly not fixed, regular, and adequate, even though he has been there for a while. If he is not on the lease, it would not necessarily be a stable situation.

<sup>17</sup> U.S.Department of Education. (2011). 2011-12 FSA Handbook Application and Verification Guide. Washington, DC: Author. Pp. 28-29

# **Case Scenarios:**

At any time on or after July 1, 2010, did your high school or school district homeless liaison determine that you were an unaccompanied youth who was homeless?

Question #55 (for the 2011-2012 FAFSA)

# Unaccompanied Homeless Youth Case Scenarios (High School)

# Scenario Y

Brooke is kicked out of home at age 17 and stays with a friend. After several months, her friend's mother informs the school. In September of 2010, the school counselor spoke with Brooke's mom, who is not willing to let her come back home. The school determines Brooke is an unaccompanied youth.

Brooke may answer "yes" as the School District Homeless Liaison can verify she is an "unaccompanied" youth after July 1, 2010.

# Scenario Z

Jarrett is age 16. He regularly gets into physical confrontations with his father. He leaves his home and starts sleeping on his older brother's couch. He starts working at a Subway and continues to stay with his older brother until he graduates from high school. Neither young man speaks to their parents and do not ask anyone for help.

Jarrett does not have a determination from his school. He must technically answer "no" because he doesn't have verification.

However, Jarrett should be referred to the FAA. The FAA must make a determination. In this example the FAA could make a determination that the student is an unaccompanied youth who is either homeless or is "self-supporting and at risk of being homeless." Because Jarrett is still on the couch, the living situation is very possibly not fixed, regular, and adequate, even though he has been there for a while. If he is not on the lease, it would not necessarily be a stable situation.

\*If a student cannot provide documentation that he is an unaccompanied youth who is either homeless or is at risk of being homeless, a FAA must make a determination on a case by case based upon the information provided and document their decision. A tool to help the FAA make this determination is available at http://www.serve.org/nche/downloads/ briefs/det\_elig.pdf ("Determining Eligibility for Rights and Services under the McKinney-Vento Act").

# **Quick Reference:**

At any time on or after July 1, 2010, did the director of an emergency shelter or transitional housing program funded by the U.S. Department of Housing and Urban Development (HUD) determine that you were an unaccompanied youth who was homeless?

# Question #56 (for the 2011-2012 FAFSA)

The following terms are defined on the HUD website<sup>18</sup>:

- Emergency Shelter—Any facility, the primary purpose of which is to provide temporary or transitional shelter for homeless persons in general or for specific populations of the homeless.
- Transitional Housing—Housing used to facilitate the movement of homeless individuals and families to permanent housing. Homeless persons may live in transitional housing for up to 24 months and receive supportive services that enable them to live more independently.
- Funded by HUD—HUD provides Emergency Shelter Grants to governmental agencies that in turn award them to public and private agencies.

# Unaccompanied Homeless Youth Case Scenarios (Shelter)

#### Scenario AA

Matt, age 17, lived with his mother. One day he came home to their apartment, and his mother and all of their belongings were gone. Matt had nowhere to go. He was eventually evicted for not paying rent. He stayed on the streets. There he learned of a place to stay and went to a shelter for 30 days and began working "the program" following all the rules and requirements set before him. The shelter staff helped him get an apartment and pay his rent.

Matt should answer "yes." While Matt may not necessarily know the terminology, he is living in "transitional housing."

## Scenario BB

Maria's father lost his job. He could not find work and the family was kicked out of their apartment. The family went to live at a local homeless shelter.

Maria should answer "no," as she still resides with her parents, even though she's staying in an emergency shelter.

#### Scenario CC

Missy's mom passed away when she turned 16. She has no idea where her dad is. He left when she was very young. She has no other family. She learns of a girl's shelter home and goes to stay there.

Missy thinks she should answer "yes" so she checks with the director of the girl's home. She then learns that the girl's home is funded by a private foundation, not HUD.

Missy must answer "no" to question # 59 because it is not a HUD-funded shelter.

However, she should be referred to the FAA, who must make a determination. In this example, Missy is an unaccompanied youth who is living in a privately funded shelter home. The case fits the definition of homeless, and she is unaccompanied, so this is not a possible at-risk situation. The FAA could accept as documentation a documented phone call with or a written statement from the shelter (even though it is not HUD-funded), or a documented interview with Missy.

<sup>18</sup> US Department of Housing and Urban Development. (2009). HUDS Homeless Assistance Programs. Retrieved April 27, 2009, from http://www.hud.gov

# **Case Scenarios:**

At any time on or after July 1, 2010, did the director of an emergency shelter or transitional housing program funded by the U.S. Department of Housing and Urban Development (HUD) determine that you were an unaccompanied youth who was homeless?

Question #56 (for the 2011-2012 FAFSA)

# Unaccompanied Homeless Youth Case Scenarios (Shelter)

# Scenario AA

Matt, age 17, lived with his mother. One day he came home to their apartment and his mother and all of their belongings were gone. Matt had nowhere to go. He was eventually evicted for not paying rent. He stayed on the streets. There he learned of a place to stay and went to a shelter for 30 days and began working "the program" following all the rules and requirements set before him. The shelter staff helped him get an apartment and pay his rent.

Matt should answer "yes". While Matt may not necessarily know the terminology, he is living in "transitional housing."

# Scenario BB

Maria's father lost his job. He could not find work and the family was kicked out of their apartment. The family went to live at a local homeless shelter.

Maria should answer "no," as she still resides with her parents, even though she's staying in an emergency shelter.

#### Scenario CC

Missy's mom passed away when she turned 16. She has no idea where her dad is. He left when she was very young. She has no other family. She learns of a girl's shelter home and goes to stay there.

Missy thinks she should answer "yes" so she checks with the director of the girl's home. She then learns that the girl's home is funded by a private foundation, not HUD.

Missy must answer "no" to Q # 59 because she is not in a HUD funded shelter.

However, she should be referred to the FAA who must make a determination. In this example, Missy is an unaccompanied youth who is living in a privately funded shelter home. The case fits the definition of homelessness, and she is unaccompanied, so this is not a possible at-risk situation. The FAA could accept as documentation a documented phone call with or a written statement from the shelter (even though not HUD funded), or a documented interview with Missy.

# **Quick Reference:**

At any time on or after July 1, 2010, did the director of a runaway or homeless youth basic center or transitional living program determine that you were an naccompanied youth who was homeless or were self-supporting and at risk of being homeless?

# Question #57 (for the 2011-2012 FAFSA)

- Runaway or homeless basic center—A community-based program for runaway and homeless adolescents, offering services such as temporary housing, crisis intervention, outreach, individual and family counseling, and case management.<sup>19</sup>
- Transitional Living Program (TLP) A federal grant program whose grantees provide shelter, skills training, and support services to homeless youth age 16 to 21 for up to 18 months (with an additional 180 days allowed for youth younger than 18).<sup>20</sup>
- Independence Living Program (ILP) A State-grant program that prepares current and former foster youth to live independently. ILPs are in part supported by federal dollars as well as through the John H. Chafee Foster Care Independence Program. While the terms TLP and ILP may be used interchangeably in practice, they refer to separate federal grant programs.<sup>21</sup>

# Unaccompanied Homeless Youth Case Scenarios (At Risk)

#### Scenario DD

Miguel ran away after his mother's boyfriend beat him up. He had been "punished" like this since he was 14. CPS once investigated but did not open a case. Miguel stayed at a teen runaway shelter in July and August 2010. Shelter staff helped him get a job. He now lives with a buddy and pays rent.

Miguel would answer "yes" as he was in a runaway shelter after July 1, 2010.

## Scenario EE

Sara was molested by an uncle for years. No one believed her. In July of 2010, after turning 16, she saw a sign at a local fire hall that said it was a "Safe Place." She told the fire captain she would not go home. A counselor was called and found a place for Sara to stay and get counseling. Sara confirmed the program is a Transitional Living Program (TLP) and asked the director for a determination that she is an unaccompanied youth.

She can answer "yes" as the director of the TLP determined that she was an unaccompanied youth.

#### Scenario FF

Al was living on the streets of Santa Cruz for a month. He found out about a place called Huckleberry House. He stayed there until June 2010, when he moved back home.

Al must answer "no" because he lived in a runaway shelter prior to July 1, 2010, and he has since returned home.

#### Scenario GG

Misha got pregnant and was kicked out of her parent's home in January 2011. She went to live at a home for unwed mothers. After checking with the director, she learns the home is considered a Transitional Living Program (TLP) funded by the government. The director determines she is an "unaccompanied" homeless youth.

Misha can answer "yes" because the program is a TLP and she was determined to be homeless/at risk after July 1, 2010.

<sup>&</sup>lt;sup>19</sup> Pollo D. E.; Thompson, S.; Tobias, L.; Reid, D.; Spitznagel, E. (2006). Longitudinal Outcomes for youth receiving runaway/homeless shelter services. *Journal of Youth and Adolescence 35*(5), pp. 852–859.

<sup>&</sup>lt;sup>20</sup> Johnson, Bassin & Shaw (JBS), Inc.. (2006). Transitional Living Programs Move Homeless Youth Closer to Independence. The Exchange. Retrieved September 7, 2009, from http://www.ncfy.com/publications/exchange/0603.htm

# **Case Scenarios:**

At any time on or after July 1, 2010, did the director of a runaway or homeless youth basic center or transitional living program determine that you were an naccompanied youth who was homeless or were self-supporting and at risk of being homeless?

Question #57 (for the 2011-2012 FAFSA)

# Unaccompanied Homeless Youth Case Scenarios (At Risk)

## Scenario DD

Miguel ran away after his mother's boyfriend beat him up. He had been "punished" like this since he was 14. CPS once investigated but did not open a case. Miguel stayed at a teen runaway shelter in July and August 2010. Shelter staff helped him get a job. He now lives with a buddy and pays rent.

Miguel would answer "yes" as he was in a runaway shelter after July 1, 2010.

## Scenario EE

Sara was molested by an uncle for years. No one believed her. In July of 2010, after turning 16, she saw a sign at a local fire hall that said it was a "Safe Place." She told the fire captain she would not go home. A counselor was called and found a place for Sara to stay and get counseling. Sara confirmed the program is a transitional living program (TLP) and asked the director for a determination that she is an unaccompanied youth.

She can answer "yes" as the director of the TLP determined that she was an unaccompanied youth.

#### Scenario FF

Al was living on the streets of Santa Cruz for a month. He would not tell anyone why. Then he found out about a place called Huckleberry House. He stayed there until June 2010, when he moved back home.

Al must answer "no" because he lived in a runaway shelter prior to July 1, 2010, and he has since returned home.

## Scenario GG

Misha got pregnant and was kicked out of her parent's home in January 2011. She went to live at a home for unwed mothers. After checking with the director, she learns the home is considered a Transitional Living Program (TLP) funded by the government. The director determines she is an "unaccompanied" homeless youth.

Misha can answer "yes" because the program is a TLP and she was determined to be homeless/at risk after July 1, 2010.

**NOTE:** If a student cannot provide documentation that he is an unaccompanied youth who is either homeless or is at risk of being homeless, a FAA must make a determination on a case by case basis using the information provided and document their decision. A tool to help the FAA make this determination ("Determining Eligibility for Rights and Services under the McKinney-Vento Act") is available at http://www.serve.org/nche/downloads/briefs/det\_elig.pdf

# Sensitive Approaches to Communication with Youth from Foster Care and Unaccompanied Homeless Youth

Asking for help is difficult for anyone, but for youth who are currently or formerly in foster care and for youth experiencing homelessness, it can be particularly daunting in view of their unique backgrounds and life stories. Many of these youth resist divulging details about their lives. Simply acknowledging that they were in foster care or homeless can be very difficult for these youth because of the stigma that surrounds the foster care system and homelessness. Although some spend only a short amount of time in foster care or without housing, many have been "raised" by the system and are tired of being labeled as "foster youth" or "homeless youth." For most of their lives, being identified as such has led to negative consequences, stereotyping, and intrusive questions regarding how and why they entered the system or lost their housing. Helping youth from foster care and those experiencing homelessness to recognize that it is actually beneficial for them to self-identify to ensure access to available financial aid is one of the biggest roadblocks that professionals must overcome.

In doing so, it is very important to recognize that we all bring personal biases and preconceptions into our interactions. As the quote below shows, youth from foster care and those experiencing homelessness are very conscious of how they are spoken to, looked at, and treated. Thus, monitoring your body language and tone of voice and those of the student can help maximize the effectiveness of your interactions with these youth.

As Financial Aid Administrators (FAAs), you must elicit certain information in order to do your job and assist students in receiving as much financial aid as their eligibility allows. It is often necessary to dig deeper in order to gather information that the student may not volunteer or may not know he needs to provide in order for you to best serve him. There is a fine line, however, between "digging deeper" and asking for information that is not necessary when determining financial aid eligibility.

Before getting into the financial-aid-specific questions, it is very important for you to ask the youth questions about whether their basic needs are being met. Please keep in mind that these are very personal issues; ask yourself whether you would feel comfortable discussing this with a stranger. We encourage you to discuss them in a private setting. These are not questions that you would typically ask a student who walks into your office. If basic needs are unmet, however, it is hard for anyone to be able to focus on their education.

Some questions that you could ask include:

- Do you have safe and stable housing?
- Do you have enough food to eat?
- Do you have access to health care?
- Do you have reliable transportation?

# "What could a Financial Aid staff member do or say in order to make me feel more comfortable or welcome in college?"

(Below are the top 3 responses from foster youth)

- 1. Bring me into a private office so I don't have to explain my background in front of other students.
- 2. Spend time explaining the questions on the FAFSA and make sure that I understand them.
- 3. Greet me and make eye contact with me when I walk into the Financial Aid office.

The purpose is to provide suggestions on how to communicate with greater sensitivity when working with students.<sup>22</sup> Several variations on what to say are provided below. We went straight to the source and asked alumni of foster care to help us compile the questions in the table below. Use your discretion in asking as many of these questions as you deem appropriate.

# What Do Students Find Helpful?

- 1. Explain to the student that you are asking such personal questions because they may make the student eligible for more financial aid.
- 2. Bring the student into a private office or in a private area.
- 3. Avoid using the term "homeless"; it carries negative stereotypes and does not adequately express the breadth of the federal definition of homelessness.
- 4. Spend time explaining questions to the student and make sure they understand them.
- 5. Greet student and make eye contact with them.
- 6. Regularly check back with the student to ensure they understand what you are saying.
- 7. Towards the end of the conversation, walk them through next steps, such as, documents needed etc.
- 8. If possible, follow-up via email/text/phone call to make sure they completed all steps.
- 9. When making referrals on campus, walk the student there and introduce them to someone so they will feel comfortable.

<sup>&</sup>lt;sup>22</sup> With the assistance of former foster youth, a FYSI Foster Youth Higher Education Survey was developed specifically to gather the feedback of current and former foster youth for this effort. The survey was disseminated at the CYC conference, by members of the Orangewood Children's Foundation and by several other 2007 FYSI Taskforce members who work closely with current and former foster youth.

"In my opinion, most [college employees] simply DON'T KNOW what your history was like when they first meet you, which can lead to communication problems and misunderstandings of body language, personality, and behavior. For example, people who don't know me usually think that I'm mean looking, violent, too defensive, or just some lazy ghetto punk, which can lead to them treating me rudely when I go to the financial aid center. They may not provide me with help because they don't like me, or they may want to rush my turn in line just because I look like a mean  $b^{\star}(a)$  \$h. Basically, my life has hardened my appearance, and I don't look like a typically professional girl who came from a loving family. Most people can sense that I'm usually NOT treated respectfully, and therefore they automatically treat me that way too...like an annoying nobody who's just taking up space in line for the REAL college students. I really dislike having to put on a fake happy face or dress up in bright cute clothes just to be taken seriously, because that's fake and it's just not me."

— Youth from foster care

# How to Ask FAFSA Questions Sensitively

FAFSA Question	Information Financial Aid Administrator Needs to Know	How to Ask Students and Explain Questions	What to Avoid Saying
Question 52 At any time since you turned age 13, were both of your parents deceased, were you in foster care or were you a dependent or ward of the court?	Whether the student is/was a ward of the court (for purposes of FAFSA) at the age of 13	Make sure you explain the ward-of-the-court definition to the student. Have you ever been, or are you currently, in the foster care system? If so, where? Until what age were you in foster care? Did you know that if you were a youth in out of home foster care, you are considered a ward of the court for the purposes of the FAFSA? If you were only under the supervision of probation (and not in foster care), you may not be considered a ward of the court for the FAFSA.	How could you not know that? How long were you in foster care? Why were you in the system? Do you still have to make court appearances?
Question 53 As determined by a court in your state of legal residence, are you or were you an emancipated minor?	Is the student an emancipated minor in their state of legal residence?	Do you have any documents from the court to show you're an emancipated minor?	Where is your proof of being an emancipated minor?
Question 54 As determined by a court in your legal state of residence, are you or were you in legal guardianship?	If a student states he or she is living with a friend or relative, is it a legal guardianship determined by a court in the student's state of legal residence?	Do you have any documents from the court to show who your guardian is?	Why aren't you living with your parents?

All Students answering YES to questions 55–57 must be 21 years of age or younger, or still enrolled in high school at the time the FAFSA is completed.

FAFSA Question	Information FAA Needs to Know	How to Ask Students and Explain Questions	What to Avoid Saying
Question 55 At any time on or after July 1, 2010, did your high school or school district homeless liaison determine that you were an unaccompanied youth who was homeless?	Is the student homeless? Does/did the student's high school or school district homeless liaison determine they were an unaccompanied youth who was homeless?	<ul> <li>What has your living situation been in the last year?</li> <li>What is your living situation right now?</li> <li>Examples: Living on someone's couch, staying in a car, in a placement, in a shelter, or in a hotel or motel.</li> <li>Is your high school aware of your living/housing situation?</li> <li>If the answer is yes, and your school's policy requires a letter, then ask the student if they can provide letter from the school.</li> <li>Please explain to student what needs to be in the letter and that the letter must be on official school letterhead.</li> <li>If possible, contact the high school counselor or district liaison yourself.</li> <li>If the student says their school is not aware of their living situation, they should answer no to this question. Please review whether question 56 or 57 is applicable.</li> </ul>	Why aren't you living with your parents?
Question 56 At any time on or after July 1, 2010, did the director of an emergency shelter or transitional housing program funded by the U.S. Department of Housing and Urban Development (HUD) determine that you were an unaccompanied youth who was homeless?	Is the student homeless? Did the director of an emergency shelter or Transitional Housing Program (THP) funded by HUD determine that the student is an unaccompanied youth who was homeless?	<ul> <li>What has your living situation been in the last year?</li> <li>What is your living situation right now?</li> <li>Examples: Living in a THP, Girls Home, shelter, Group Home.</li> <li>If the student answers yes (that they are living in any of the examples listed above) and if your school policy requires documentation, then ask the student to provide a letter from the home/shelter.</li> <li>Please explain to student what needs to be in the letter and that the letter must be on official letterhead.</li> <li>If possible, contact the home/ shelter yourself.</li> <li>If the student says he is not living in a HUD funded home/shelter, they should answer no to this question, and should be referred to question 57.</li> </ul>	Why aren't you living with your parents?

FAFSA Question	Information FAA Needs to Know	How to Ask Students and Explain Questions	What to Avoid Saying
Question 57 At any time on or after July 1, 2010, did the director of a runaway or homeless youth basic center or transitional living program determine that you were an unaccompanied youth who was homeless or were self- supporting and at risk of being homeless?	Is the student homeless? Did the director of a runaway or homeless youth basic center or Transitional Living Program (TLP) determine that the student is an unaccompanied youth who was homeless or self supporting and at risk of being homeless?	<ul> <li>What has your living situation been in the last year?</li> <li>What is your living situation right now?</li> <li>Examples: Living in a TLP, THP, THPP, Girls Home, shelter, Group Home, frequently in/out of home, staying with friends, relatives, car, couch surfing.</li> <li>If they answer yes to the examples listed above:</li> <li>Then the Financial Aid Administrator (FAA) must make a determination and document their decision.</li> </ul>	
Question 26 High School Completion Status	In order to determine whether the student is eligible for federal financial aid, find out whether the student has a high school diploma or equivalent. If the student does not, you should refer him or her to the Testing / Assessment Center to take the Ability to Benefit (ATB) test.	<ol> <li>Where did you graduate from high school?</li> <li>Do you have a high school diploma or a high school certificate of completion?</li> <li>(If applicable) Do you have a GED or did you pass high school equivalency exam?</li> <li>The Financial Aid Administrator should review the student's records to determine if they are eligible for the ATB Waiver.</li> <li>For more detail please see the Student Eligibility section of the FSA Handbook.</li> </ol>	Why didn't you graduate from high school?
Chafee ETV	In order to determine Chafee eligibility, was the student in foster care between his or her 16th to 19th birthdays anywhere in the U.S. for more than one day.	Were you in foster care in the United States for at least one day between your 16th and 19th birthdays? Are you/were you ILP eligible?	When were you in foster care? Why only from that age?

# **Determining Dependency Status**

**Question from Foster Youth Liaison:** As a youth from foster care, you are entitled to be considered an independent student, which may qualify you for additional financial aid. I wish I did not have to ask you this, but we need to show proof that you were in foster care so that you don't have to complete the parent income information on the FAFSA. Do you have or can you get some form of verification?

#### Student: How do I do that?

	Foster Youth Liaison Response	Student Response	Outcome
BEST	Let's go into my office together and figure out who we need to call. What county did you live in? I'll call the ILP coordinator from that county and explain what we need and then you can get on the phone and give your consent.	Student feels welcomed, comfortable, supported, and less overwhelmed than if he or she had to do this on his or her own.	School and student receive proper verification of dependency status.
BETTER	If you do not know your social worker, you can contact the county ILP / ILS office. Here is a list of contact names and numbers.	Student feels intimidated and does not feel supported since he or she has no idea what to say or how to ask for proof that they were in foster care.	<ul> <li>(A) Student is too nervous, overwhelmed, or intimidated to call and does not return to school.</li> <li>(B) Student musters up the courage to call but becomes confused and frustrated trying to contact the right person and is not sure what to ask for. Consequently, he or she returns to the financial aid office with no documentation or incorrect documentation.</li> </ul>
WORST	You need to contact your former social worker in the county in which you were in foster care.	Student feels overwhelmed, stupid, and left on his or her own to figure things out. Student has lost touch with social worker, does not remember the social worker's name, and has no idea how to get in touch with her or him. Student has no Internet access to look up this information, so he or she feels helpless and lost.	Student does not return to the Financial Aid Office nor seek any additional help from other Student Support Services.

**NOTE:** While most of you are aware of this, it is still important to note that the following information is NOT necessary to verify a student's foster care status and may unwittingly embarrass or alienate some youth who have emancipated from care. The following are actual questions that youth from foster care reported being asked that made them reconsider attending college.

- Why were you in foster care?
- What did your parents do to you?
- What was your foster care experience like?
- What did you do to get put in foster care?

# **Reporting FAFSA Parent Support Information**

If a student is clearly independent, then there is no need to report information related to his or her parents. But if it is not clear that a student is independent, then it becomes necessary to determine if the student is being supported by adoptive or biological parents. The following patterns of response show likely outcomes in several cases.

	Foster Youth Liaison Response	Student Response	Outcome
1	Are you supported by your biological, adoptive, or foster parents?	I live with and am supported by my adoptive parents.	Student must report his or her adoptive parents' information on the FAFSA.
2	Are you supported by your biological, adoptive, or foster parents?	I have adoptive parents, but I do not live with them and they do not support me. (See example below.*)	Student must provide verification from a third party (such as a close friend, teacher, mentor, church member, etc.) who is familiar with the student's situation and knows that it is unsafe or otherwise unfeasible to contact the adoptive parents to get necessary information. You may consider using professional judgment and conducting a <b>dependency</b> override.
3	Are you supported by your biological, adoptive, or foster parents?	My foster parents support me.	Student does NOT need to report foster parents' information, but, depending on the level of support, this may be recorded under in-kind support.
4	Are you supported by your biological, adoptive, or foster parents?	I live with and am supported by my legal guardian.	Student does NOT need to report their legal guardian's information, but, depending on the level of support, this may be recorded under in-kind support.

**Example:** Fran explains to the Foster Youth Liaison that she was in foster care for three years (between age 2 and 5), then she was adopted. She goes on to explain that she was abandoned by her adoptive parents at age 14 and placed in a group home. In order to continue receiving government assistance through the Adoption Assistance Program (AAP), Fran's adoptive parents refused to relinquish parental rights and place her back into foster care. She is now 18, has not had any contact with her adoptive parents in 4 years, and explains that it would be detrimental to her health and well-being if she had to contact them for assistance or information. Fran is not eligible for any kind of assistance that a youth from foster care would be eligible for (ILP, Chafee, etc). This is an example of a situation where a dependency override should be considered.

# **Glossary of Terms**

Term	Definition	Acronym
Civil Emancipation	Legal process in which a person under 18 years voluntarily goes to court to be legally released from the custody and care of his/her parents.	Civil Emancipation
Cost of Attendance	The estimated total amount it should cost the student to go to school, including tuition and fees, room and board, allowances for books and supplies, transportation, and personal and incidental expenses. Loan fees, if applicable, may also be included in the COA. Child care and expenses for disabilities may also be included at the discretion of the financial aid administrator. <sup>23</sup>	COA
Disability Support Services	Section 504 of the Rehabilitation Act of 1973 (Section 504) and Title II of the Americans with Disabilities Act of 1009 (Title II), protect students with disabilities, ensuring that appropriate academic adjustments are provided based on a students disability and individual needs. <sup>24</sup>	DSS
Emancipation	The legal process by which a foster youth's court dependency status is relinquished by the state and the youth becomes legally independent for tax and financial aid purposes. Youth who are aging out of foster care at 18 years of age are often also referred to as "emancipating" out of foster care.	Emancipation
Expected Family Contribution	The amount of money that the family is expected to be able to contribute to the student's education, as determined by the Federal Methodology Need Analysis Formula approved by Congress. The EFC includes the parent contribution and the student contribution, and depends on the student's dependency status, family size, number of family members in school, taxable and nontaxable income, and assets. The difference between the COA and the EFC is the student's financial need. This figure is used in determining the student's eligibility for need-based financial aid. A financial aid administrator can adjust EFC and COA using professional judgment.	EFC
Federal Student Aid	Form used to apply for Pell Grants and all other need-based aid. As the name suggests, no fee is charged to file a FAFSA. See <b>http://www.fafsa.ed.gov/</b> for more information.	FSA
Federal Work-Study	Any form of financial assistance given to college or vocational students that is provided by the federal government; most notably, the Pell Grant and Federal Work-Study. See http://studentaid.ed.gov/PORTALSWebApp/students/english/ index.jsp for more information.	FWS

<sup>23</sup> FinAid The Smart Student Guide to Financial Aid. (n.d.) Glossary. Retrieved August 14, 2006, from http://www.finaid.org/questions/glossary.phtml#c

<sup>24</sup> Students with Disabilities Preparing for Postsecondary Education: Know Your Rights and Responsibilities, First published July 2002. Reprinted May 2004. Revised September 2007. http://www.ed.gov/about/ocr/transition.html

Term	Definition	Acronym
Financial Aid Administrator	A college or university employee who is involved in the administration of financial aid. Some schools call FAAs "Financial Aid Advisors" or "Financial Aid Counselors."	FAA
Former Foster Youth	Youths or young adults who were in the legal guardianship or custody of a state, county, or private adoption or foster care agency.	FFY
Foster Youth Services	The California Department of Education Foster Youth Services (FYS) programs are education-based programs that provide support services to children age 0–21 in foster care who suffer the traumatic effects of displacement from family and schools and multiple placements in foster care by ensuring that health and school records are obtained to establish appropriate placements and coordinating instruction, counseling, tutoring, mentoring, vocational training, emancipation services, independent living training, and other related services. <sup>25</sup> Form used to apply for Pell Grants and all other need-based aid. As the name suggests, no fee is charged to file a FAFSA. See http://www.cde.ca.gov/ls/pf/fy/ for more information.	FYS
Free Application for Federal Student Aid	A program providing undergraduate and graduate students with part-time employment during the school year. The federal government pays a portion of the student's salary, making it cheaper for departments and businesses to hire the student. For this reason, work-study students often find it easier to get a part-time job. Eligibility for FWS is based on need. Money earned from a FWS job is not counted as income for the subsequent year's need analysis process.	FAFSA
Independent Living Programs/ Independent Living Skills Programs	Federally funded, county-administered programs throughout the country designed to assist current and former foster youth age 14–21 with life skills, emancipation preparation, and aftercare services.	ILP/ILSP
Institutional Student Information Record	A report that summarizes the information included on the FAFSA and is sent to the school's Financial Aid Office. It indicates if the student may be eligible for a Pell Grant and the Expected Family Contribution (EFC). Schools receive the ISIR within 72 hours of the FAFSA being processed by the Central Processing System (CPS).	ISIR
Non-traditional Schools	Schools other than a traditional, comprehensive school, such as (but not limited to) alternative schools, non-public schools, private schools, and/or charter schools.	Non-traditional Schools

<sup>25</sup> California Department of Education (2006). Foster Youth Services. Retrieved September 25, 2006, from http://www.cde.ca.gov/ls/pf/fy/

Term	Definition	Acronym
On-grounds Schools	Schools that are located on the grounds of group homes and emergency shelters.	On-grounds schools
Probation Department	The department in charge of supervising people who have been sentenced and placed on probation. People on probation have to follow certain rules that the judge gives them (like participating in a drug program or being home every night after 6 PM) and must stay within county limits until their probation is over. Probation officers manage probation cases, including keeping in contact with people on probation and administering court-ordered conditions of release. <sup>26</sup>	Probation
Professional Judgment	Used by FAAs to adjust some FAFSA data, adjust the COA, or change the dependency status (with documentation) when extenuating circumstances exist. For example, if a parent becomes unemployed, disabled, or deceased, the FAA can decide to use estimated income information for the award year instead of the actual income figures from the base year. This delegation of authority from the federal government to the financial aid administrator is called "professional judgment" (PJ).	PJ
Satisfactory Academic Progress	Each school develops its own standards for SAP. A student must make SAP in order to continue receiving federal aid. If a student fails to maintain an academic standing consistent with the school's SAP policy, the student is unlikely to meet the school's graduation requirements.	SAP
Student Aid Report	A report that summarizes the information included in the FAFSA and is sent to the student. The SAR also indicates if the student may be eligible for Pell Grant eligibility and the Expected Family Contribution (EFC). Students should receive a copy of their SAR four to six weeks after they file a FAFSA.	SAR
Substitute Care Providers	A care provider associated with a placement home, e.g., a relative/non-relative extended family member, foster parent, or a non-relative guardian. An SCP is the person who is responsible for a child's day-to-day care while he or she is in out-of-home care. <sup>27</sup>	SCP
Transitional Living Program	Authorized by the Runaway and Homeless Youth Act; provides grants to local community-based organizations to provide residential care, life skills training, vocational training, and other support services to homeless youth age 16–21. <sup>28</sup>	TLP

<sup>26</sup> DataCenter. (April 2003). It's Your Right to Know: A Research Guide on Juvenile Justice in California. Retrieved August 14, 2006, from http://www.datacenter.org/research/cjca/cjca9.htm

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# **Improving Higher Education Outcomes for Young Adults from Foster Care**

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Life in the Hood: Adulthood 101 – A Guide to Living, Studying and Working on Your Own (2007), Orphan Foundation of America, Sterling Virginia, 1-10 copies \$15.00/copy. www.orphan.org

Providing Effective Financial Aid Assistance to Students from Foster Care and Unaccompanied Homeless Youth: A Key to Higher Education Access and Success (2009). Tracy Fried & Associates. www.casey.org/Resources/Publications/ ProvidingEffectiveFinancialAid.htm

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# College Support Program Websites

# **Community Colleges**

- California Community College Chancellor's Office | Foster Youth Success Initiative (FYSI): www.cccco.edu /searchresults/tabid/137/default.aspx?search=FYSI
- Austin Community College *www.austincc.edu/fca*
- City College of San Francisco: www.ccsf.edu/NEW/en/ student-services/student-counseling/guardians-scholarsprogram.html
- Fullerton College: fosteryouth.fullcoll.edu/
- Los Angeles City College: www.lacitycollege.edu/services/ guardianscholars/
- Seattle Central Community College: www.seattlecentral.org/collegesuccess/index.php
- Tallahassee Community College: *www.tcc.fl.edu/about\_tcc/student\_affairs/departments/en rollment\_services\_and\_student\_success/i\_am\_alfoster\_you th/fostering\_achievement\_fellowship\_program*

## Four Year Colleges

- Ball State University and Ivy Tech Community College: cms.bsu.edu/Academics/CentersandInstitutes/SSRC/Guardi anScholars.aspx
- California Polytechnic University, Pomona: dsa.csupomona.edu/rs/
- California State University, Fullerton: www.fullerton.edu/guardianscholars
- Colorado State University: www.today.colostate.edu/story.aspx?id=4999
- Miami University Regionals: www.regionals.muohio.edu/fostercare/
- Middle Tennessee State University: www.mtsu.edu/nextstep
- Northern Arizona University: www4.nau.edulinsidenau/ bumps/2010/8\_27\_10/blavins.html
- Ohio University: www.ohio.edu/univcollege/fostercare/
- Sam Houston State University: www.shsu.edu/~forward/
- San Francisco State University: www.sfsu.edu/~eop/gs.html
- San Jose State University: www.sjsu.edu/cmesociety
- Seattle University: www.seattleu.edu/sas/ fosteringscholars/default.aspx?id=32650
- UCLA: www.guardianscholars.ucla.edu/ & www.youtube.com/watch?v=Ftfq-AzwQ4Y&feature=youtu.be
- University of California East Bay's Renaissance Scholars Program: www20.csueastbay.edu/academic/academicsupport/sas/renaissance/about.html
- University of Washington: depts.washington.edu/csfs/pages/champions.php
- Western Michigan University: www.wmich.edu/fyit

# **Contact:** John Emerson

Postsecondary Education Advisor, Casey Family Programs www.casey.org - (206) 270-4921 - jemerson@casey.org

# Tracy L. Fried, MSW and Associates - www.TracyFried.com

Consultant to the California Community Colleges Chancellor's Office - Student Financial Assistance Programs Foster Youth Success Initiative



This foster youth friendly logo was created to symbolize a safe and supportive environment or person, familiar with both the issues and challenges that youth from foster care face. College students who see this symbol will know that staff are equipped to assist them in higher education.

This logo was designed for the California Community College Chancellors Office with the creative assistance of All Student Loans. Guidance and input from current and former foster youth, college financial aid administrators, social workers, state leaders from post secondary education and Department of Social Services, County Independent Living Program personnel, and K-12 representatives was provided in the development of the graphic.

The focal point of the graphic is a larger heart wrapped around a smaller heart symbolizing the need for wrap-around services and support for youth from foster care in higher education. The left side of the hearts are larger and represents a need for the presence and permanency of caring and supportive adults in the lives of youth from foster care. Finally, and most importantly, the smaller right side of the heart symbolizes successful achievement of the youth's aspirations and dreams including their graduation from college symbolized by the mortarboard cap on the graduates head.

It is our sincere desire that other campuses across the nation will adopt this as the universal symbol of understanding and support for higher education students from foster care.

Those organizations that adopt the symbol do so in a shared commitment to actively support students from foster care accessing and successfully completing post secondary education. Organizations employing the use of the symbol should demonstrate through programs and services their understanding of the unique circumstances and challenges the youth are confronted with, while at the same time focusing on the achievement of their goals of education as an avenue to independence and self realization.

# The organizations listed below support this publication as an important tool that will provide youth and those that serve them with the knowledge and skills to navigate the path to higher education success.

